

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

July 19, 2000

Ms. Claire Schuler
1007 Old Lascassas
Murfreesboro, Tennessee 37130

RE: 00-00446

Dear Ms. Schuler:

The Tennessee Regulatory Authority ("TRA") is in receipt of United Cities Gas Company's ("UCG") response dated June 30, 2000, to your complaint and request for a hearing. We want to provide you the opportunity to reply to UCG's response. Please provide the TRA with your written reply by August 1, 2000 with a copy to UCG.

After receiving and evaluating your reply, we will notify you in writing of the next action in your case against UCG.

Sincerely,



K. David Waddell
Executive Secretary

Cc: Mark Thessin, Vice President
United Cities Gas Company